

In-House Advisor to Department of Traffic and Transportation- Organisation Study

Client: Bangkok Metropolitan Administration (BMA)
 Period of Appointment: 1996 - 1998

The Bangkok Metropolitan Administration, Department of Traffic and Transportation (DTT) commissioned AMP Consultants Ltd as a specialist in-house consultant. One of principle task is study of improving Organisation Structure of DTT.

The restructure of the DTT is to improve the ability of the BMA to develop a more proactive approach to the transportation problems encountered in Bangkok.

The consideration of assessment the requirements of restructuring are:

- The need for strategic planning across the Bangkok Metropolitan Area, which will determine the nature and objectives of all schemes being developed

- The need for standardised assessment, evaluation, development and monitoring of solutions in terms of congestion free development, air quality targets or traffic road safety for example

- The need for clear co-ordinated policy implementation across Divisions

- Levels and types of skills within various sub-Divisions, both within and outside Divisions, and indeed with external agencies

- Reactive problem solving within functional areas, without central planning to minimise or avoid future problems

‘bottom up’ policy implementation objectives with various sub-divisions pursuing solutions to specific problems within their areas of expertise.

The study conclusions are:

Currently there are 4 Divisions within the Department of Traffic and Transportation and it is recommended to increased to be 6 Divisions over a period of time that coincides with the completion of the fully functional Bangkok Transport Management System (BTMS) in approximately 5 to 7 years.

The structure of 6 Divisions of suitably qualified and experienced personnel with give the DTT the opportunity to successfully operate the BTMS to alleviate the severe problems of congestion and poor traffic related air quality in Bangkok

The DTT currently enjoys a good working relationship with the both the Metropolitan Police Department and the Traffic Police Division, however this should not be considered sufficient in terms of links with external agencies. The DTT should begin immediately to enhance existing relationships while at the same time creating and developing new and lasting working relationships with other agencies.

